

Restocking for Special Orders

I understand that the special ordered product (_____) that I have ordered may be returned, in its original packaging and with the receipt within **10 calendar days** of purchase. Certain conditions, exclusions and restocking fees may apply. All returns are subject to inspection by ThedaCare at Home.

I understand that all special order returns for any reason other than defect will have a restocking fee applied as described below.

- \$25.00 anything up to \$100.00
- \$50.00 anything \$100.01 to \$500.00
- \$150.00 anything \$500.01 to \$1000.00
- \$300.00 anything \$1000.01 an up
(Lift chairs and scooters have their own policy of 25%)

Non – Returnable items, included but not limited to, are as follows as per the attached state statute:

WI Administration Pharmacy Code 1.13 Prohibits the Return or Exchange of any SICKROOM SUPPLIES (disposable items) or PERSONAL HYGIENE items (including bath aids) after such items have left the store.

PATIENT

DATE

TCAH REPRESENTATIVE

DATE