

RECALL information for our website:

If you still have not registered your recalled Philips Respironics Unit please do so by calling: 877.907.7508 or accessing website:

<https://www.usa.philips.com/healthcare/e/sleep/communications/src-update>

Once you have received your new/remediated unit; please see the steps below:

- If you wish to speak to someone at Philips with questions about your unit:
 - Call their HOTLINE: 833.262.1871 (Available 8 a.m. to 8 p.m. M-F)
 - This phone number is intended to assist all customers who received their replacement Philips Respironics Unit under the Philips Recall and have more questions.
- Please see paperwork included to assist you with the set up of your replacement/remediated sleep machine. It can be found at the bottom of your box.
 - Review printed information
 - Scan QR code for additional help (printed on your paperwork)
- Use below website link for more information and short helpful videos.
 - DreamStation 1 webpage:
 - <https://www.usa.philips.com/healthcare/e/sleep/communications/src-update/replacement-devices/i-received-a-dreamstation>



Dreamstation 1 image

- DreamStation 2 webpage:
- <https://www.usa.philips.com/healthcare/e/sleep/communications/src-update/replacement-devices/i-received-a-dreamstation>



DreamStation 2 image