



ThedaCare[™]
At Home

Return Policy

All returns or exchanges must be made within 30 days of initial purchase. Certain conditions, exclusions, restocking fees may apply.

Lift chairs & scooters within 3 days.

Conditions

- **Worn or used products may not be returned or exchanged**
- **Original receipt is required for all returns or exchanges**
- **Returns or exchanges must be in the original packaging; unused and in the same condition as when originally purchased**
- **WI Admin Pharmacy Code 1.13 prohibits the return or exchange of any sickroom supplies or personal hygiene items including bath aid products after such items have left the store**
- **Defective products are subject to the manufacture warranty and inspection by ThedaCare At Home and/or the manufacture**