









What do I need for Medicare?

	 Wheelchairs & Accessories	 Hospital Beds	 Lift Chairs	 Oxygen
Face to Face	YES	YES	YES	YES
Physician Order	YES	YES	YES	YES
Supporting Documentation	YES	YES	YES	YES

	 Walking Aids (walkers, canes, crutches)	 Patient Lifts	 Commode	 Trapeze
Face to Face	NO	NO	NO	NO
Physician Order	YES	YES	YES	YES
Supporting Documentation	YES	YES	YES	YES

What does it mean?

Face to Face: The face-to-face encounter conducted by the physician, PA, NP, or CNS must document that the beneficiary was evaluated and/or treated for a condition that supports the item(s) of DME ordered. The documentation in the medical record must clearly show that the practitioner conducting the encounter evaluated the patient for the medical condition that supports the need for the medical equipment being ordered. The documentation should also detail the justification for the equipment being ordered.

Physician Order: Must include: (1) The beneficiary's name, (2) The item of DME ordered, (3) The prescribing practitioner's National Provider Identifier (NPI), (4) The signature of the ordering practitioner, and (5) The date of the order.

Supporting Documentation: The documentation in the medical record must clearly show that the clinician evaluated the patient for the medical condition that supports the need for the medical equipment being ordered. The documentation should also detail the justification for the equipment being ordered. The patient's medical record is not limited to the physician's office records. It may include hospital, nursing home, or home health agency records, and records from other professionals including, but not limited to, nurses, physical or occupational therapists, prosthetists, and orthotists.

What does it mean?

Face to Face: Medicare does not currently require a face-to-face encounter as a mandatory component for these items to be dispensed.

Physician Order: Must include: (1) The beneficiary's name, (2) The item of DME ordered, (3) The signature of the ordering practitioner, and (4) The date of the order.

Supporting Documentation: The documentation in the medical record must clearly show that the clinician evaluated the patient for the medical condition that supports the need for the medical equipment being ordered. The documentation should also detail the justification for the equipment being ordered. The patient's medical record is not limited to the physician's office records. It may include hospital, nursing home, or home health agency records, and records from other professionals including, but not limited to, nurses, physical or occupational therapists, prosthetists, and orthotists.